

DOIT MASTER AGREEMENT NUMBER: B-03-013		DOIT APPROVAL DATE: 10/20/2003
VENDOR NAME: MCI WORLDCOM Communications, Inc.		FEIN: 47-0751768
SERVICE/PRODUCT NAME: Long Distance Service: Interstate Directory Assistance		
<u>SERVICE/PRODUCT DESCRIPTION:</u> Directory Assistance (DA) is provided for local, national and international telephone numbers. Local DA is obtained by dialing 411. National DA is obtained for most areas of the US by dialing 1-NPA-555-1212; up to 2 listings may be requested. International directory calls to Canada, Puerto Rico, U.S. Virgin Islands, Guam and the Commonwealth of Northern Mariana Islands are obtained by dialing 1-the country's area code-555-1212.		
<u>SERVICE LEVELS:</u> MCI does not offer SLAs for Directory Assistance, however the service is available 24 hours a day, 365 days per year.		
<u>SERVICE AVAILABILITY/LIMITATIONS:</u> None		

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Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Initial Conversion: Non-Recurring Unit Cost	Post- Conversion: Non-Recurring Unit Cost	Cost per Call
Add	10/17/03	10/20/03	1		Interstate Directory Assistance	ea	\$0.00	\$0.00	\$0.39